



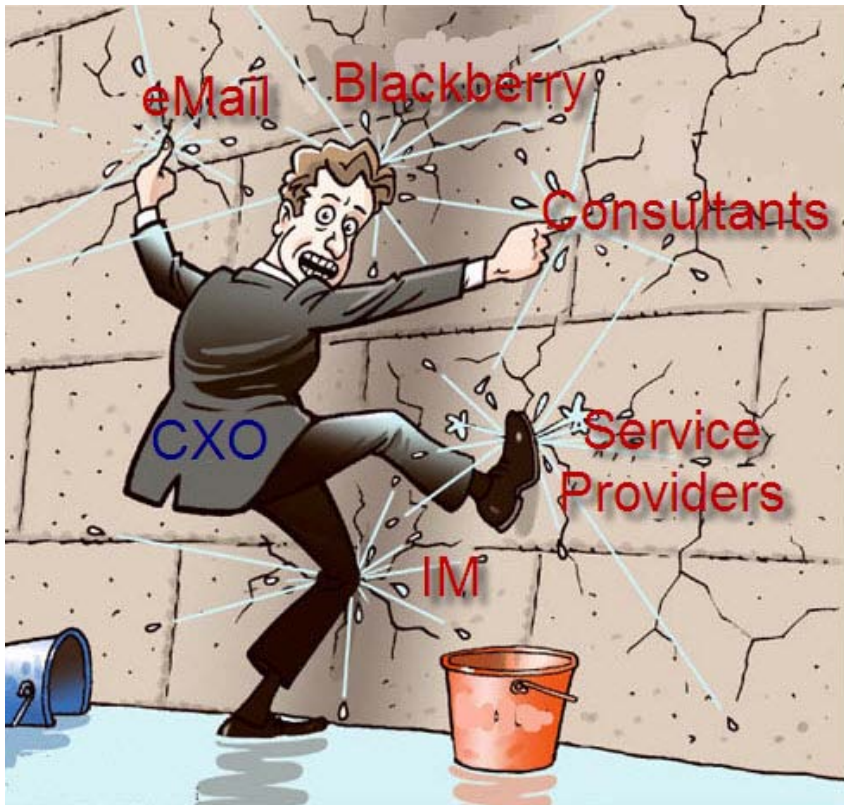
John Verry, CCSE/CISA/270001-CLA

# PROTECTING YOUR CRITICAL DATA

**PIVOT POINT SECURITY**  
Hamilton Square, NJ

Specialists in Security Assessments, Penetration Testing,  
& Security Information Event Management

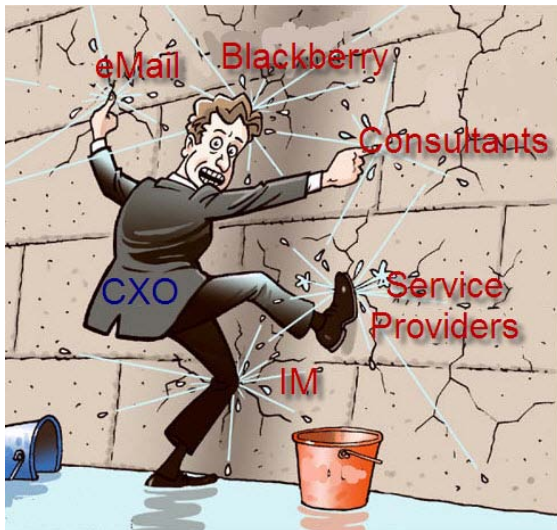
# Why You're Here



**You have run out of  
appendages !**

- **Ever increasing regulation**
  - 44+ State PII Provisions
  - Federal Red Flag Provisions
  - HIPAA has new teeth (post Piedmont & HITECH ACT)
  - Sarbanes
  - PCI DSS
  - NERC
  - What's next ??

# Why You're Here



**You have run out of appendages!**

- **Ever increasing threat (& impact)**
  - Cloud Computing
  - US CoC 20M tele-employees
  - USTR \$250 Billion/year in Trade Secret Theft (espionage)
    - Goldman Sachs (32MB trading code)
  - 1/400 email messages contain confidential information
  - \$202/name lost per Ponemon
- **Ever increasing communication modalities**
  - Email, IM, Twitter, Blogs, Extranet

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# What We Are All Hoping for ...

## Divine Intervention

... or ...



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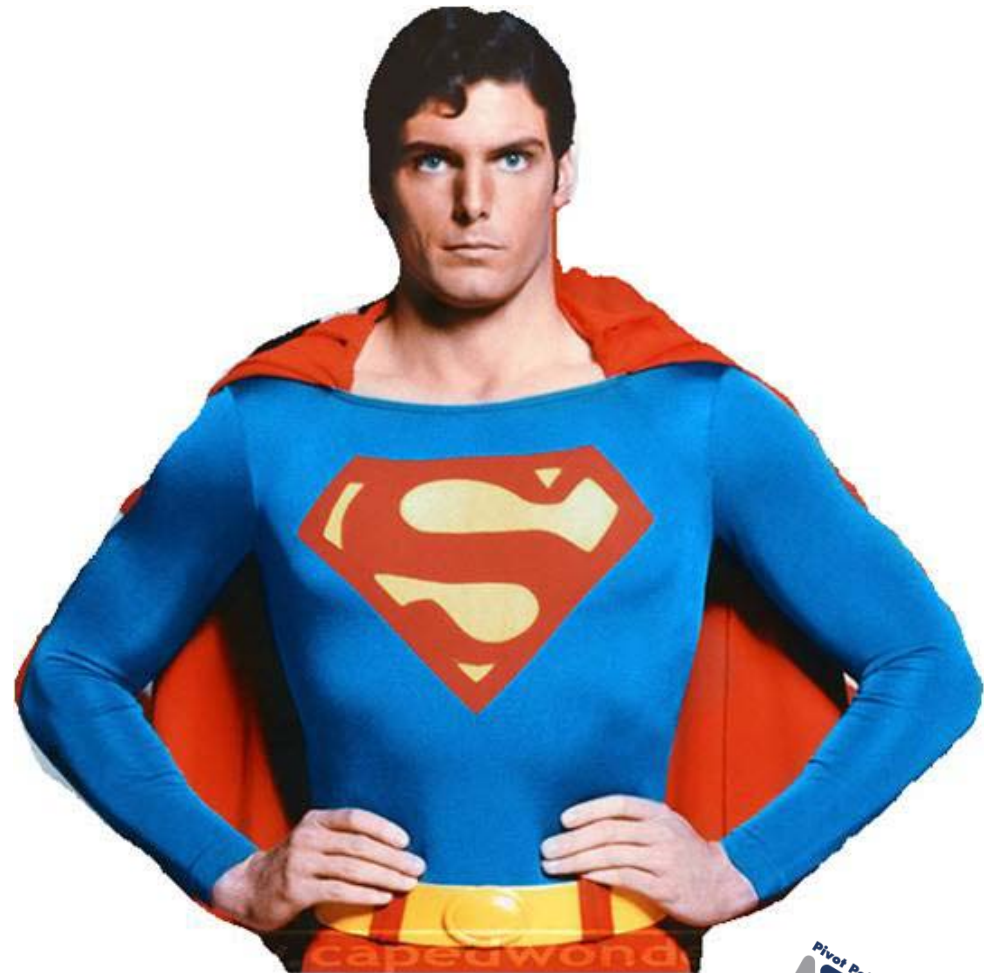
# What We Are All Hoping for ...

## Divine Intervention

... or ...

## Data Loss Prevention Super Powers

*(able to clear tall compliance requirements  
in a single bound ...)*



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# Getting Realistic ...

**Superman has kryptonite & Were Wolves have silver bullets**

## **No “Silver Bullet” for Data Protection**

- Business objectives, sources, regulations, threats, and conduits are too diverse and continually evolving

**“Point” Solutions are great but implemented non-holistically are vulnerable to**

- Coverage gaps
- Process Gaps
- Monitoring Gaps
- **People !!!**



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# You Need a Road Map...

to know

WHICH point solutions,

in WHAT order,

with WHAT supporting

policies, standards,

and procedures ...



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# Develop an Understanding ...

Understand what information needs special treatment (employee, client intellectual property, Credit Cards, financial information, medical information)

Understand what the risk scenarios and business impact are, for example:

- ▣ Legal, brand impact, mitigation costs relating to malicious exposure of info violating compliance with PII (@ \$202 /name)
- ▣ Non-Technical risks are often overlooked (e.g., Choice Point)



# Develop an Understanding ...

Evaluate existing controls and identify where residual risk has unacceptable business impact:

- ▣ Data at rest (databases, files, local machines, file servers, **transit points, printed documents, business partners, DR sites**)
- ▣ Data in transit (intranet, extranet, internet) via IM, FTP, email, HTTP, HTTPS, etc.
- ▣ Data on endpoints (laptops, USB hard drives, PDA's, **printers/copiers**)

# Understanding Risk/Control “Gaps” Yields a Roadmap

- Determine (and preferably document) the control treatments required for each “unacceptable risk”
- Prioritize based on risk with consideration of cost, implementation ease/cost, etc. (*consider AS-NZS 4360*)
- Align your efforts with existing Information technology Control Frameworks (e.g., COBIT, ITIL) and or with prevailing good security (e.g., OWASP, SO-17799)

Likelihood	Consequences		
	Major	Moderate	Minor
Likely	Red	Red	Amber
Possible	Red	Amber	Green
Unlikely	Amber	Green	Green

## Risk Treatment Key

Red	Immediate action
Amber	Heightened action
Green	Business as usual

# Sounds painful .. (but there's)



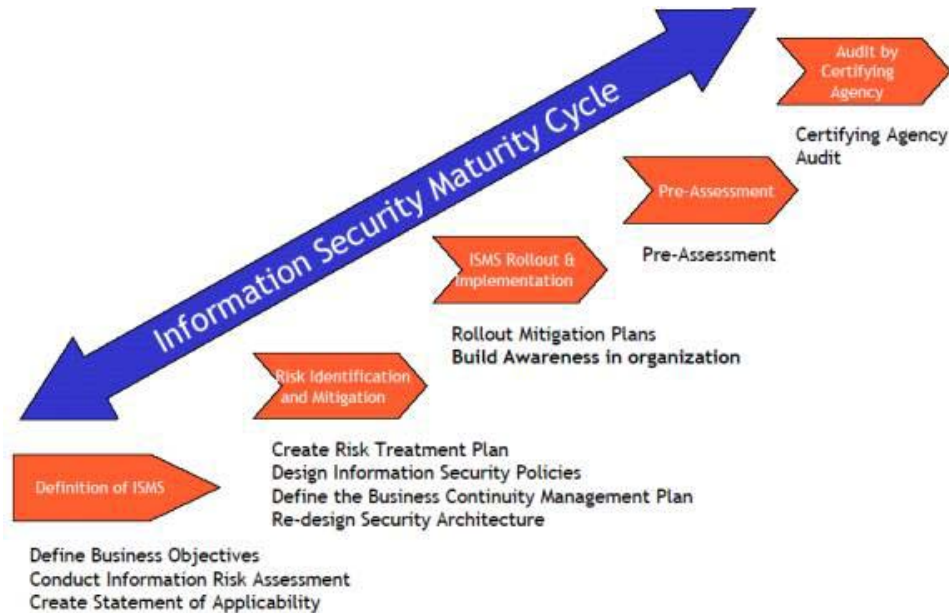
**GOOD  
NEWS!**

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# You're well on your way to 27001

- ISO-27001 is rapidly becoming the de-facto standard for Information Security attestation
  - ▣ 27001 provides guidelines and principles for **initiating, implementing, maintaining, and improving** Information Security

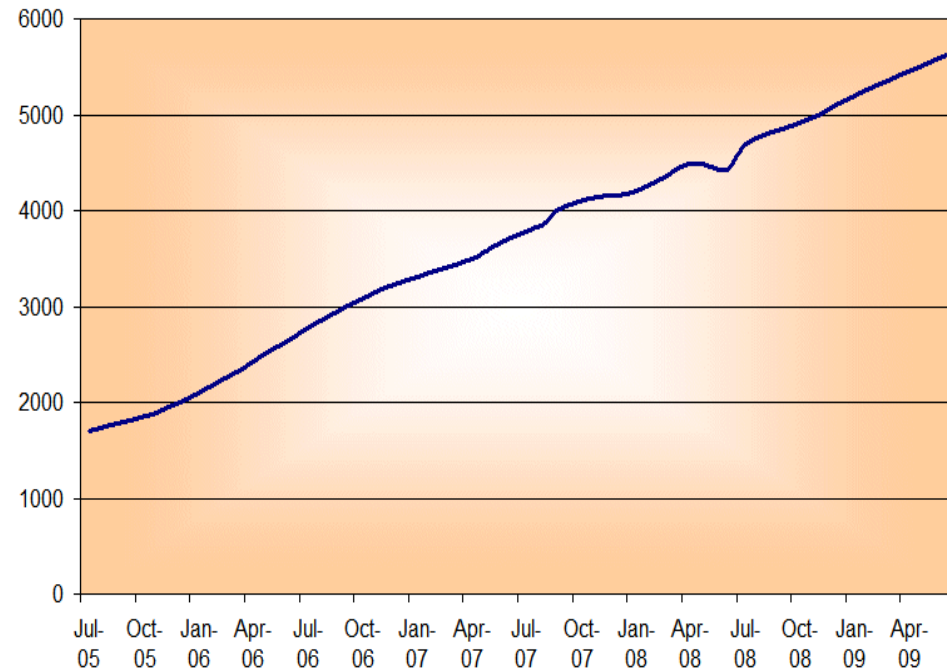


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# You're well on your way to 27001

- Accelerating adoption rate 5K+ in last few years



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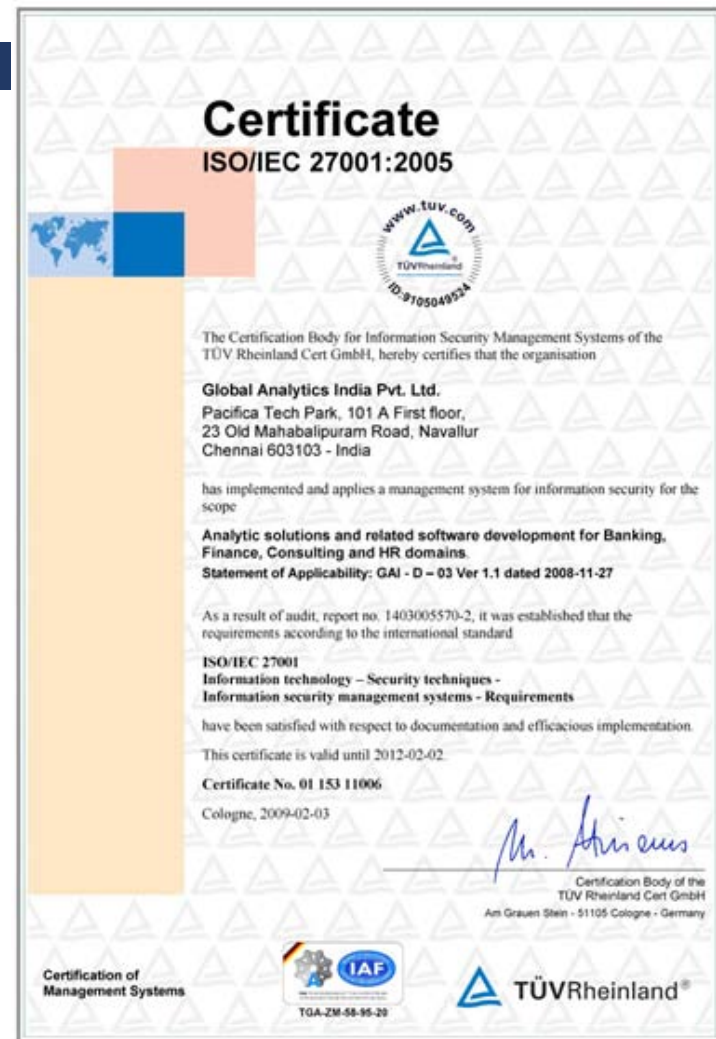
# 27001 Benefits: CXO's Perspective

## It is a certifiable **standard**

- ▣ You can **prove** you're secure to a known set of criteria

## It simplifies Information Security into an

- ▣ Overarching process (27001)
- ▣ Collection of good practices to use (27002)



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# 27001 Benefits: CXO's Perspective

**27001** simplifies communication with management and partners

**27001** is applicable to all risks and all compliance requirements

**27001** can be harmonized with COBIT, ITIL, OWASP, OSTMM, NIST



# Health Care Specific

“Audit Trails for Electronic Health Records” (ISO 27789) coming late 2009

Increased guidance around 27001 /27002 for HIPAA

**(HITECH)** (pre/post Assessments should identify vulnerabilities in the application as well as controls where data resides as part of the application’s processing (database servers, communication protocols(s), web access, etc.)



# Health Care Specific

10	(a)(2)(iv) Data Backup and Storage (addressable)	HIPAA > ISO	ISO 8.4.1 Information Back-up
	<b>164.312 Technical Safeguards</b>		
	<b>(a)(1) Access Control</b>		ISO 9 Access Control.
1	(a)(2)(i) Unique User Identification (required)	HIPAA > ISO	ISO 9.2.1 User Registration ISO 9.5.3 User Identification and Authorization
2	(a)(2)(ii) Emergency Access Procedure (required)	HIPAA > ISO	
3	(a)(2)(iii) Automatic Logoff (addressable)	ISO ~ HIPAA	ISO 9.5.7 Terminal Time-Out
4	(a)(2)(iv) Encryption and Decryption (addressable)	ISO > HIPAA	ISO 10.3.2 Encryption ISO 10.3 Cryptographic Controls
5	<b>(b) Audit Controls (required)</b>	ISO > HIPAA	ISO 9.7 Monitoring System Use and Access
	<b>(c)(1) Integrity</b>		
6	(c)(2) Mechanism to Authenticate Electronic Protected Health Information (addressable)	ISO ~ HIPAA	ISO 10.2.2 Checks and Controls ISO 10.3.3 Digital Signatures
7	<b>(d) Person or Entity Authentication (required)</b>	ISO > HIPAA	ISO 9.5.3 User Identification and Authentication ISO 9.5.4 Password Management System

# Summary

Organizations spend more money and gain less assurance than desired with a point solution (non-holistic) approach

27001(2) provides a structured approach proven over 10+ years across thousands of organizations

Getting started with 27001 can be simple as it is largely comprised of activities you are familiar with

27001 augments your organization's other ERM activities

Any questions – [\*\*John.Verry@PivotPointSecurity.com\*\*](mailto:John.Verry@PivotPointSecurity.com)